

6th March 2007

Dear Sir / Madam

South West Water Mains Rehabilitation Scheme – Bodmin Fore Street

Further to a meeting on 26th February 2007 involving SWW, May Gurney and local traders, I would like to confirm the following:

- Please find enclosed a copy of SWW's compensation policy for small traders affected by road closures.
- A press release was requested stating that all town shops and car parks are open for business as usual for the duration of the works. This will be published week commencing the 19th March 2007.
- Free car parking was requested. This will not be possible as unlike the previous works during the school half term period, traffic issues are not expected. There will be no warning signs out on the A30 – only local diversion route signs for Fore Street, all of which will also have a sign stating that businesses are open as usual. Anyone wishing to shop in Bodmin can do so as normal using the existing car parks.
- Disability mobility scooters are to be provided and will be run from the rear of the Shire Hall by Shop Mobility Services. This will operate from 0900 hours until 1700 hours, seven days a week.
- There will be no other major SWW roadworks on main routes in and around Bodmin town centre during the closure of Fore Street.
- I will endeavour to keep the Bodmin Chamber of Commerce informed of the progress of the works in order that their website can be updated.
- There will be no overnight security on site.
- Courier firms will be contacted explaining when Fore Street is open and given the necessary contact information.
- Water dependent businesses such as hairdressers and cafes will have a temporary water supply where possible.
- The May Gurney Customer Liaison Officer covering these works is Andy Rowe and he can be contacted on 07740 394701.

I would also like to thank Nikki Wheeler for allowing the use of her café Waffles for the meeting.

Yours sincerely

Ken Bastin
SWW Rehabilitation Engineer