



news from South West Water

9 May 2007

SWW thanks the Bodmin community at end of major works

South West Water has completed its water mains improvement work in Bodmin's Fore Street on schedule and with excellent feed back from residents and local businesses.

Head of Asset Management & Development Graham Murphy said, "The work in Fore Street was completed by the first week of May, bringing the sparkle back to the water supply of thousands of local Bodmin homes.

Everyone involved in the scheme has worked extremely hard to minimise inconvenience to customers and businesses, with gangs working seven days a week from 9am until 6pm. "

Local businesses have praised South West Water for the success of the work, which has resulted in far fewer problems than originally anticipated by the community.

"The work went very well and there was only one morning where we had interruptions to our water supply and South West Water gave us a temporary supply, so there were no problems. As for the road being closed, it actually increased pedestrian traffic." Vicky Hardy, *VK1 Hair and Beauty*, Fore Street

"We were kept well informed and the service was excellent and any delays were a result of problems with the current infrastructure and not the work being carried out by South West Water". Chris Hoole, *Mount Folly Framers of Bodmin Ltd*

"All the gangs worked extremely hard and were very helpful." Sue Putt, *Q-Bar*

This essential water mains improvement in Fore Street started on 19 March, as part of a £4.2 million scheme to reline and renovate 88 kilometres of water main, over an area stretching from Bodmin Moor to the borders of Padstow.

South West Water would like to thank the local town council, chamber of commerce, shop keepers, road users, Plymouth Shop Mobility and residents, whose cooperation and support enabled us to complete this essential refurbishment ahead of schedule and with minimal inconvenience to everyone involved.

– END –

For further information please contact Louise Bennett, Communication Officer on 01392 443021
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Notes to editors

- All work was completed on schedule and traffic diversions removed by 1 May 2007.
- There was a two week break in work between 1 April 2007 and 15 April 2007 to reduce the impact on businesses and road users during the busy Easter break.
- Essential water users (cafes, hairdressers, restaurants) were provided with temporary main water supply wherever possible.
- Names and contact details of local businesses happy to comment on the work – will be provided on request.
- If any customers would like more information about the works taking place and when we might be relining in your area, please contact our customer service department on 0800 169 11 44